



You are enrolled. What's next?



Questions?

Call Blue Cross Medicare Advantage Customer Service

1-877-774-8592
TTY/TDD: 711

We are open 8 a.m. - 8 p.m., local time, 7 days a week.

If you are calling from February 15 through September 30, alternate technologies (for example, voicemail) will be used on weekends and holidays.

1	Blue Cross Medicare Advantage SM enrollment confirmation	Medicare must approve your enrollment form before you are officially a member.
2	Medicare enrollment confirmation letter	You will receive a letter ten days after Medicare approves your enrollment with Blue Cross Medicare Advantage.
3	Blue Cross Medicare Advantage ID Card	Show your Blue Cross Medicare Advantage ID card to your primary care provider (PCP) and your pharmacist.
4	Welcome Kit	Your Welcome Kit has: <ul style="list-style-type: none"> • Evidence of Coverage • Formulary • Pharmacy Directory • Provider Directory • Welcome brochure
5	Health Assessment	We will call you to ask some questions about your health (a health risk assessment). You may have answered some of these questions when you first enrolled, but we'd like to check on the information now.
6	Annual Wellness Exam	Call your PCP to plan a visit for your annual wellness exam. You can also talk with your PCP about health screenings you might need or other health and wellness matters during your visit.

Blue Cross Medicare Advantage plans are provided by Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC) (PPO plans), and GHS Health Maintenance Organization, Inc. d/b/a BlueLinCS HMO (BlueLinCS) (HMO and HMO-POS plans), and GHS Managed Health Care Plans Inc. (GHS-MHC) (HMO and HMO-POS plans), Independent Licensees of the Blue Cross and Blue Shield Association. HCSC, GHS-MHC, and BlueLinCS are Medicare Advantage organizations with a Medicare contract. Enrollment in HCSC's, GHS-MHC's, and BlueLinCS' plans depends on contract renewal.